

Inner East Community Committee Workshop Notes

Venue: Vinery Terrace, Richmond Hill

Wednesday 2nd November 2016

Bus:

- Access issues – court cases on wheelchairs. First come first served is the bus company's policy and so wheelchair users can be left at the bus stop.
- Most buses in Lincoln Green and no link between the inner core and York Road.
- Need more people on the buses.
- Buses for people with no choice, but should not be just about that.
- Cars won't let the buses out – inconsiderate.
- Services cancelled because of drivers. Bus costs too high – now uses a car because cheaper.
- To get to St James' – a tortuous journey, bus services reduced and bus drivers changed.
- Why not have a contactless card system like in London? - In London they are not deregulated.
- Services at Cross Green have worsened.
- Difficult to top up MetroCard, needed to go to bus station.
- Parking along both sides of the street – doesn't give good access to buses.
- Reluctant to use buses because dirty and not nice to use.
- Bus drivers have altered – there are some signs of improvement. Need to look at relationship with operators – drivers not happy.
- Bus operators have said that they have given drivers more training but not seeing it.

Access bus:

- Best services are community buses, accessed on a regular basis – needs to connect more transport hubs. Even limited to access into town.
- Access Bus – works well.
- Access Bus OK system but need to phone up a week ahead to book it. Expansion of the Access Bus required.

Rail:

- Rail stations deteriorating.
- Inner East needs new train stations - Osmondthorpe previously had one 20 years ago.
- Better link between train and bus station.

Technology:

- Need ongoing consultations with Apps – like 'how's my driving' – so ongoing.

